

Greenwich Community Directory

Online gateway to care and support

The Greenwich Community Directory is an online resource offering local residents access to information on social care, health, wellbeing and advice services in the Royal Borough of Greenwich.

The integrated directory serves as a single point of information and advice on services to help people to live well in Greenwich.

The Directory is aimed at Greenwich residents who want to improve their own health, or who are isolated or vulnerable. It is also geared to anyone who wants advice on getting involved in activities to improve their wellbeing or to help them become more involved in their local community. It also offers support to carers, family, friends and those acting on behalf of vulnerable people.

The Directory lists council and NHS services alongside those provided by local voluntary organisations. It also links directly into the online NHS Choices service, allowing residents to find their nearest GP, dentist or pharmacy.

Local voluntary organisations have been trained to support residents – particularly those without access to a computer, or who lack online confidence - in getting the best out of the Directory.

The Greenwich Community Directory is designed to help people maintain their independence and wellbeing by giving them easy access to a huge array of services, support and activities across the borough. They can also find out if they qualify for some extra support and build plans to help to improve their quality of life.

There is a rich mix of advice and support services available in the borough, and the Directory aims to help ensure that the people who could benefit most from that support, are aware of what's on offer.

The Directory has recently been expanded to allow residents to complete an online referral form to help establish their level of need for social care and build a Wellbeing Plan online, identifying their health and wellbeing goals. They'll be able to use this to connect online to services that will help them to meet those goals and will enable them to construct a shortlist of services.

Your online health and social care directory: www.greenwichcommunitydirectory.org.uk

The screenshot shows the homepage of the Greenwich Community Directory. At the top, there is a navigation bar with links for Home, Categories, News, What's On, Help, and Contact. A search bar is prominently displayed with fields for Categories, Keyword(s), and Location. Below the search bar is a grid of colorful service tiles: Help at Home (purple), Health & Wellbeing (pink), Supported Living & Housing (green), Things to Do & Getting There (orange), Carers (teal), Advice & Benefits (blue), Training & Employment (orange-red), and Staying Safe (dark blue). A red banner at the bottom of the grid says 'Start Your Self-Assessment Find the best support for you'. Four callout circles at the bottom point to specific features: 'Read the latest news and find out about local events' (pointing to News), 'Click on the tab that is most relevant to what you're looking for' (pointing to the Advice & Benefits tile), 'Search for help, support and services available in Greenwich' (pointing to the search bar), and 'Create a shortlist of your favourite and most useful services and activities' (pointing to the My Shortlist button).

Visit the **Greenwich Community Directory** online:
www.greenwichcommunitydirectory.org.uk

Local organisations that can help residents to make best use of the Community Directory include:

- Live Well Greenwich 0800 470 4831
- Greenwich Action for Voluntary Service (GAVS)
020 8309 8231; www.greenwich-cvs.org.uk
- Greenwich Carers' Centre
0300 300 2233; www.greenwichcarerscentre.org
- Greenwich Association of Disabled People (GAD)
020 8305 2221; www.gad.org.uk
- Age UK Bromley & Greenwich
020 8315 1878; www.ageukbandg.org.uk
- Forum@Greenwich 020 8853 5212; www.forumatgreenwich.org